Global Data and Cyber Handbook - Vietnam

Data Processors

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# Are there obligations for controllers to establish controls with respect to data processors?

*Last review date: 2 January 2025*

Yes.

# Are there any direct regulatory or statutory requirements on processors?

*Last review date: 2 January 2025*

Yes. Under the PDPD, a processor is responsible for:

Receiving personal data only after concluding a contract or agreement on data processing with the controller

Processing personal data in strict accordance with the contract or agreement entered into with the controller

Applying adequate personal data protection measures set forth in the PDPD and other relevant legal documents

Being responsible to the data subjects for the damages caused by the processing of personal data

Deleting and/or returning all personal data to the controller after finishing data processing

Coordinating with the Ministry of Public Security and competent State authorities in protecting personal data, providing information for investigation and handling of violations of personal data protection regulations

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